

PRIVACY POLICY

We, VIMHANS FOOD SERVICES respect the privacy of our customers and work towards it. Our privacy policy acclaims to respect and protect the information or data collected via the website. Please read through our privacy policy and the manner of the data utilization.

The personal data collected by us is used to study, analyze, process and enhance the services offered by us and associates; contact you regarding any updates on the website; marketing our products/services and other related internal business review purposes.

At VIMHANS FOOD SERVICES, what information we capture about the website visitors?

VIMHANS FOOD SERVICES may capture the date and time of the website visit, location from which the visitor surfed the website; Internet browser used; and visitor's IP address through an extended log file format used on our web server. We do not capture the visitor's email address and any other personal information.

Does VIMHANS FOOD SERVICES ask for personal data?

No. VIMHANS FOOD SERVICES do not ask for the customer's personal data as a mandatory. There are pages by which the user may contact and buy VIMHANS FOOD SERVICES product. However, sharing of the personal information is at the discretion of the user entirely and are responsible for the sole risk.

We may encourage to register the details with personal information for login purpose only (if required). VIMHANS FOOD SERVICES do not store, share or ask for any financial data. The registration process is solely meant for contacting you for updates, new product or service offerings at the choice of the customer.

Moreover, you are voluntarily agreeing to our processing of personal information by providing the personal data as you create or update the account and profile of yours. The details are processed in the way set by this privacy policy or as amended with the time.

How does VIMHANS FOOD SERVICES use the customer's data?

The data collected through our website helps us to identify the valued content of ours by you. We may use it for marketing and website enhancement purposes. We may send emailers/notifications for various purposes like to deliver new product information, process orders, seller information, and for other means. We do not give, sell, or distribute the data collected through the website to third parties [outside VIMHANS FOOD SERVICES or associates] unless and until required by the law.

How does VIMHANS FOOD SERVICES protect the data acquired through the website?

There may be some risk involved while transmitting the data to other vendor or the bank sites for payment processing. The risks attached within thereon is understood and acknowledged by you through obliging the privacy policy. Further, the privacy statements of each of the third party involved could be viewed by clicking the corresponding links of the website.

The online merchants, payment gateways, and others participating in our services are encouraged to follow the industry privacy initiatives and thus are responsible towards consumer privacy. However, as we are not in direct control over the policy or practices of the participating party, we are not responsible for the contents of those sites and breach of information that may or may not lead to any damage directly or indirectly. And, VIMHANS FOOD SERVICES shall not join to such fraudulent practices.

We encourage you to always review the privacy policies of the concerned merchant and other third party involved prior to providing personal information or transact with them.

How long VIMHANS FOOD SERVICES retain the information collected?

VIMHANS FOOD SERVICES preserve the information as long as the customer's account is active or as needed. We may keep certain data even after the account closure and may use if it becomes essential to comply with the legal obligations, meet regulations, resolve disputes, prevent abuse and fraud, or enforce the agreement.

Contact us at:

Our address:

VIMHANS FOOD SERVICES,

1, Institutional Area, Nehru Nagar, Lajpat Nagar, New Delhi 110065

Phone: 9999691507/08

We can be reached via email at –

help@vimhans.com

Additional Information:

VIMHANS FOOD SERVICES reserve the rights for any Privacy Policy amendment at any time with or without any notification. We request you to review the policy frequently. Your use of VIMHANS FOOD SERVICES means that you agree to this Privacy Policy.